



Tri State Pet Care LLC
Call Home Policy

The safety of your pets is our primary concern. We do everything in our abilities to ensure their safety. We believe that your pets need to be visited the number of times agreed upon during a day.

While we certainly anticipate that you will be arriving home on the date you provide to us, we understand that there will occasionally be circumstances beyond your control that will prevent you from returning on the indicated date. If this happens, please call us and we will absolutely extend past the predetermined visits to care for your pets.

We ask that you call, email, or text us when you arrive home. We will also leave a small note card reminding you to call. This covers an unforeseen event in which you do not arrive home and cannot notify us of this situation.

IF Tri State Pet Care LLC Service DOES NOT HEAR FROM YOU PRIOR TO YOUR ARRIVAL DATE, WE WILL AUTOMATICALLY EXTEND YOUR VISITS TO ENSURE THE SAFETY AND WELFARE OF YOUR PETS. IF WE ARRIVE AT YOUR HOME, AND YOU ARE EITHER AT HOME OR HAVE ARRANGED FOR OTHER CARE FOR YOUR PETS; WE WILL CHARGE YOU FOR AN EXTRA VISIT, AND ANY OTHER CHARGES THAT MIGHT APPLY.

I understand and fully agree with this policy, and will assume all liability from charges arising from this policy.

Signature: _____ Date: _____